

IDnow.

Accessibility Statement

IDnow GmbH

Version 1.0

PUBLIC

Document Information

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Changelog

Version	Version Date	Changes	Author
1.0	30.03.2025	Initial version	Armin Berghaus

Preamble

At IDnow, we believe everyone should have equal access to secure digital identity services. We are committed to improving accessibility and aligning with recognized accessibility standards to the greatest extent possible.

Our Accessibility Commitment

We have taken the following steps:

- Embed accessibility as a core part of our mission.
- Incorporate accessibility into our internal policies.
- Ensure accessibility considerations are part of our procurement processes.
- Designate an accessibility officer or ombudsperson.
- Provide ongoing accessibility training for our team.
- Set clear accessibility goals and responsibilities.
- Apply formal quality assurance methods to accessibility.

Scope

This accessibility statement applies to the digital products and services offered by IDnow GmbH. Those products include:

- IDnow Videoident
- IDnow Autoident
- IDnow eID
- IDnow eSign

The statement is also applicable to the respective SDKs of those products.

Conformance Status

We follow the Web Content Accessibility Guidelines (WCAG), which set accessibility standards for web content, with conformance levels A, AA, and AAA. IDnow is partially conformant with WCAG 2.1 Level AA, which are referenced under EN 301 549, the harmonized European standard for digital accessibility. This means that while most content meets this standard, some aspects may not yet fully conform.

We are working on making our products fully compliant and can share the respective roadmaps if required.

Technical Specifications

IDnow's accessibility depends on the following technologies to ensure compatibility across web browsers and assistive technologies:

- HTML
- CSS
- JavaScript

These technologies support compliance with our chosen accessibility standards.

Assessment Method

Accessibility for IDnow GmbH services was evaluated through an internal self-assessment, based on WCAG 2.1 guidelines.

Feedback

We value your feedback on IDnow's accessibility. If you encounter any barriers, please let us know at accessibility@idnow.io.

Statement Date

This accessibility statement was last reviewed on March 30, 2025.