



# **Accessibility Statement**

**Identity Trust Management Services**

**Version 1.0**

PUBLIC

# Document Information

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# Changelog

<b>Version</b>	<b>Version Date</b>	<b>Changes</b>	<b>Author</b>
1.0	30.03.2025	Initial version	Armin Berghaus

# Preamble

At IDnow, we believe everyone should have equal access to secure digital identity services. We are committed to improving accessibility and aligning with recognized accessibility standards to the greatest extent possible.

# Our Accessibility Commitment

We have taken the following steps:

- Embed accessibility as a core part of our mission.
- Incorporate accessibility into our internal policies.
- Ensure accessibility considerations are part of our procurement processes.
- Designate an accessibility officer or ombudsperson.
- Provide ongoing accessibility training for our team.
- Set clear accessibility goals and responsibilities.
- Apply formal quality assurance methods to accessibility.

# Scope

This accessibility statement applies to the digital products and services previously offered by Identity Trust Management GmbH, now part of the IDnow Group. This statement does not apply to other IDnow products, which are covered under separate accessibility declarations.

# Conformance Status

We follow the Web Content Accessibility Guidelines (WCAG), which set accessibility standards for web content, with conformance levels A, AA, and AAA. IDnow is partially conformant with WCAG 2.1 Level AA, which are referenced under EN 301 549, the harmonized European standard for digital accessibility. This means that while most content meets this standard, some aspects may not yet fully conform.

# Technical Specifications

IDnow's accessibility depends on the following technologies to ensure compatibility across web browsers and assistive technologies:

- HTML
- CSS
- JavaScript

These technologies support compliance with our chosen accessibility standards.

# Disproportionate Burden under Article 14 EAA

Given the approaching end-of-life status of Identity Trust Management's services, we have conducted an internal assessment in accordance with Article 14 of the European Accessibility Act (EAA). This assessment concludes that fully remediating these services would constitute a disproportionate burden, due to technical limitations and the availability of alternative solutions.

# Alternative Accessible Services

We encourage users requiring a fully accessible experience to transition to one of the following EAA-compliant IDnow solutions:

- Autoident – AI-driven identity verification
- Videoident – Expert-assisted video identification
- IDcheck.io – Modular KYC identity flow with full accessibility coverage

These services are designed with accessibility as a core requirement and meet WCAG 2.1 Level AA standards in alignment with EN 301 549.

## Assessment Method

Accessibility for Identity Trust Management services was evaluated through an internal self-assessment, based on WCAG 2.1 guidelines.

## Feedback

We value your feedback on IDnow's accessibility. If you encounter any barriers, please let us know at [accessibility@idnow.io](mailto:accessibility@idnow.io).

## Statement Date

This accessibility statement was last reviewed on March 30, 2025.